

EXCHANGE FORM FOR STORE CREDIT

Policy:

- We offer store credit for an exchange request up to 15 days. After 15 days have elapsed past delivery we are unable to accept new exchange requests. Product must be received in hands at LIZard Apparel within 30 days of the delivery date.
- We are not responsible for lost or stolen packages.
- To be eligible for a store credit, your item(s) must be unused and in the same condition that you received it, including tags if applicable. The item(s) must not have been worn or washed.
- As we will grant store credit with the company's logo, we will NOT give store credit on the item(s) that have personalization such as individual names and/or department names.
- We do NOT accept returns or refunds
- Once your order is released into production (typically within 24 hours), no changes to the order can be made.

How to complete your exchange:

- Please fill out this exchange form and add your order number below
- Please mail your garment(s) to *LIZard Apparel - 775 Congress Park Drive, Dayton, OH 45459*
- Once the item/s are received by LIZard, we will add the store credit to your account based on garment cost and tax only. *You will be responsible for paying for shipping costs to return your item. Shipping costs are non-refundable.*
- You will then be notified by LIZard via email that the credit has been added onto your account to be used for your next order - be sure to check your spam and/or junk folder

NAME _____ ORDER# _____

COMPANY _____ DATE _____

PHONE NO _____

EMAIL _____

ADDRESS _____

PLEASE INDICATE THE ITEMS YOU ARE EXCHANGING FOR STORE CREDIT

ITEM	ITEM DESCRIPTION	QTY	PRICE	DISCOUNT	TOTAL

NOTES

FOR ANY QUESTIONS, PLEASE EMAIL SUPPORT@LIZARDAP.COM

